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NEW YORK, New York 10153

December 20-2018

Re: SEARS Holdings Corp, et al.,
Chapter 11
Case No. 18-23538 (ADD)
(Jointly Administered)

FILED
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S.D. OF N.Y.

I am a victim of a tort! a wrongful act resulting in my property being damaged and my health in jeopardy and my life. Home Improvement DISASTER. Sears hired the Donald Hove Brothers to install a heating system (coil) in my attic for \$6000.00. No air included. They install the coil upside down and on all the old nuts, bolts and wiring that they actually installed in 1974. One of the bolts/fuses started to burn the day before I call a new contractor because I had no heat the next morning! I went a week without heat and no return calls from Sears. Do I need to take

any action? OR to claim what money
I spent to keep my credit in good standing!
I have copies of the mess that
DOVE Brothers made in the attic,
pictures taken by new contractors
(HVAC), How do I claim my personal
injury? Should I contact a attorney
that will assist me? Can you help?
Can you explain to me what I
need to do? SEARS CREATED a charge-
OFF on my CREDIT that they incurred?
IF I don't hear from you then
I will call legal aid for assist-
ance.

Sincerely
Linda Pritchard

Can you have the Charge Off on
the Credit report removed? I mailed
everything I had, pictures and copies of
court case, but nothing happen with
my credit reports they need to pay!